

TERMS OF SERVICE - SEWcial Groups

Our Terms of Service ensure that we are able to cover costs and to ensure the viability of the group. By making a payment to one of our SEWcial groups, you are agreeing to our Terms of Service.

Payments:

- Payments are made 4 weekly in advance. Payments can be made by bank transfer (details below) or via the Crafty Kitz website (www.craftykitz.co.uk).
- Payment for each block should be made on or before the next due date.

Refunds/Cancellations:

- You are committing to pay for 4 weeks at a time, and credits or refunds cannot be given for missed weeks. This is to ensure that all costs are met, and that the group remains viable for all SEWcial group members.
- Your place at the group is not confirmed until your monthly payment has been received, and we reserve the right to offer it to someone else if you do not renew up to 7 days after the payment due date.

Cancellation by Crafty Kitz:

- Occasionally a class may have to be cancelled by Crafty Kitz. We will give as much notice as possible, and you will be contacted by text and/or email. A credit will be given for any cancelled sessions, and this will be added to your next invoice.

Holidays:

- You can take up to 2 holiday weeks within a 4 month period. Please let the group leader know at least one month *in advance* if you are going away - please note that we cannot give credit for holiday weeks unless you have informed us about them in advance.

Bank Transfer Information

Account name: **Crafty Kitz**
Account number: **09772519**
Sort Code: **05-00-05**

