

## **TERMS OF SERVICE - Sewing Courses**

By making a payment, you are agreeing to our Terms of Service.

Please read the outcomes of the course carefully to ensure that it meets your requirements as course fees will not be refunded once the course has started.

### Refunds/Cancellations

- A full refund will be given if a booking is cancelled **within 14 days** of the original booking date providing it is more than 28 days prior to the course start date.
- Cancellation more than 28 days prior to the course start date - a 50% refund will be given.
- Cancellation less than 28 days prior to the course start date - no refund will be given.
- Any fabric kits or packs that have been purchased in advance, which were to be collected from the course venue, can be posted to the sewer after the course ends\*. Course notes or instructions will not be included.

(\*Sewer will be required to pay P&P charges prior to posting)

### Cancellation by Crafty Kitz:

- In the unlikely event that the course has to be cancelled, we will give as much notice to the sewer as possible. The tutor will contact the sewer within 7 days of the cancelled session to offer alternative dates if available. If no alternative dates are available, or is not convenient, the sewer will receive a full refund will be issued.

### Copyright:

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